

Community Health Worker

Support, educate, empower and mentor
— I am a community health worker



Community health workers are an integral part of the health care team who can identify and address social and health issues. As part of the health care team, they are the front-line patient advocates who often gain a high level of trust from members to improve their health outcomes.

At Anthem Blue Cross, our Community Health Worker program can:

- Arrange for workers to accompany members to medical appointments as needed.
- Assist with facilitating health care referrals and appointments.
- Help members set health-related goals.
- Assess members and family/support system strengths and resource needs.
- Connect members and family/support persons to appropriate resources to motivate and improve care management.
- Coordinate care through primary care provider assignment, appointment scheduling, transportation, DMEs, medication, referrals to community services/social supports, referrals to mental health, referrals to palliative care, navigation of health plan benefits, prevention and wellness resources.

Our community health workers target six counties in California: Butte, Fresno, Sacramento, Santa Clara, San Francisco and Los Angeles

How to refer: Complete the first section of the Case Management Referral Form and be sure to indicate within the Additional Comments section the need for a Community Health Worker.



<https://mediproviders.anthem.com/ca>

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