

## **New specialty pharmacy network**

### **What's changing and when?**

Anthem Blue Cross (Anthem) will launch a new specialty pharmacy network for Anthem members. The new network provides the care needed when a specialty drug is dispensed.

### **Why is the specialty pharmacy network different?**

As a partner with the state in providing quality care for our Medicaid population, Anthem continuously looks for ways to increase efficiency and save taxpayer money. The new network provides an opportunity to slow the growth of prescription drug costs. In addition, the new pharmacy network will enable members who have complex medical conditions to stay compliant with their specialty drug regimens.

### **What pharmacies are in-network for the new specialty pharmacy network?**

IngenioRx Specialty Pharmacy is part of the new specialty network for Anthem members and is an independent company providing specialty pharmacy services on behalf of Anthem. The new network is published in the directory online at [www.mediproviders.com/ca](http://www.mediproviders.com/ca).

### **How will members be notified of their in-network pharmacies?**

Members will be sent letters instructing them to go to an alternative pharmacy if claims data indicates that they have been filling prescriptions outside of the Anthem new specialty pharmacy network. These letters explain how to find an in-network pharmacy. A listing of commonly used specialty pharmacies can be found on the Anthem website.

### **Additional information**

Excluded pharmacies have been notified of their exclusion from the new specialty pharmacy network servicing Anthem members. Also, nonparticipating pharmacies will receive reject messaging instructing them to call Pharmacy Member Services so that a member can be directed to an in-network pharmacy.

### **For more information**

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call our Customer Care Centers at the following:

- Outside L.A. County — **1-800-407-4627**
- Inside L.A. County — **1-800-285-7801**

**<https://mediproviders.anthem.com/ca>**

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