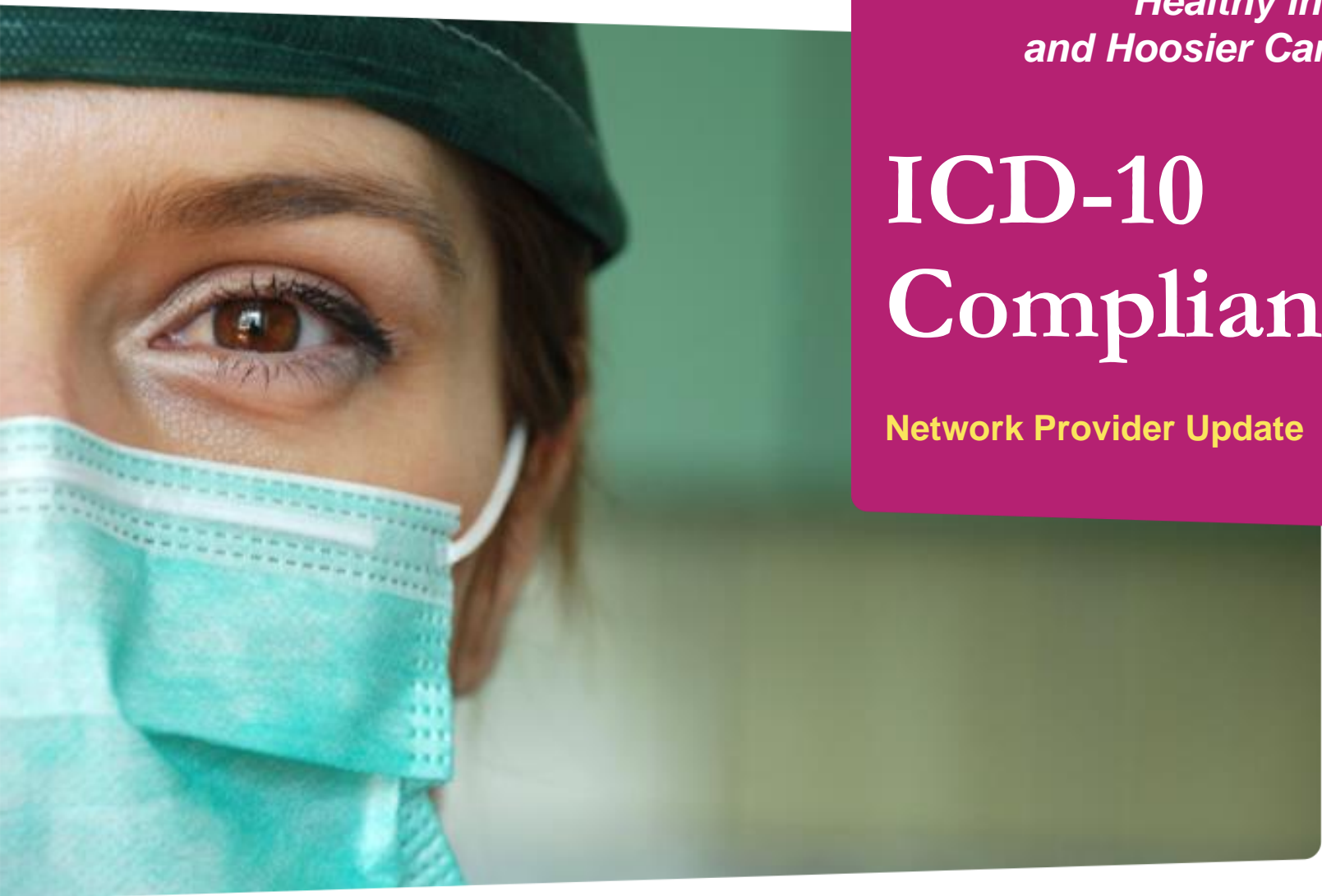




*Serving Hoosier Healthwise,
Healthy Indiana Plan
and Hoosier Care Connect*

ICD-10 Compliance

Network Provider Update



ICD-10 compliance date

The U.S. Department of Health and Human Services (HHS) has issued a rule finalizing **October 1, 2015 as the new compliance date for health care providers, health plans, and health care clearinghouses to transition to ICD-10.**

This deadline allows providers, insurance companies, and others in the health care industry time to ramp up their operations to ensure their systems and business processes are ready to go on **October 1, 2015**].

The final rule also requires the continued use of ICD-9 through September 30, 2015.

No delay (so far so good...)

ICD-10 claims processing

Claims submission for providers

- **No mixed claims:** Consistent with CMS guidelines, we will not accept “mixed” claims (claims filed with ICD-9 and ICD-10 codes on the same claim).
- **ICD-10 codes:** We will not accept ICD-10 codes for dates of service (DOS) or dates of discharge (DOD) *prior to* **October 1, 2015**.
- **ICD-9 codes:** HIPAA will not allow the use of ICD-9 codes for claims with DOS or DOD *on or after* **October 1, 2015**.
- **Resubmitting claims:** When resubmitting claims, providers should utilize the code set that is valid for the DOS/DOD. With the ability to dual-process, we will leverage that functionality as appropriate to the mandate.

ICD-10 preauthorizations

Starting June 1, 2015, we will begin accepting and processing preauthorization requests containing ICD-10 codes for services scheduled on or after October 1, 2015.

- ICD-9 codes must continue to be used to pre-authorize services scheduled through **September 30, 2015**.
- **Some preauthorizations may span the October 1, 2015 compliance date. These authorizations will be valid for claims submitted using ICD-10 codes**
- Example: DME authorization date **April 1, 2015 – April 1, 2016**
 - Accepted with ICD-10 codes filed on the claim for services on or after **October 1, 2015**

Medical policies with ICD-10 codes

Anthem Blue Cross and Blue Shield (Anthem) medical policies and clinical UM guidelines have been updated to include proposed ICD-10 coding.

- The ICD-10 coding is available within the coding section of the medical policies on the Anthem provider webpage.
- Please note that at this time, the ICD-10 code list may not be all inclusive and is subject to change.

Provider support and resources

For our latest news on ICD-10 and links to resources, visit our *ICD-10 Updates* webpage.

On the Anthem **Provider Home** page, look for the *ICD-10 Updates* link

The screenshot shows the Anthem BlueCross BlueShield Provider Home page. At the top, there is the Anthem logo and a search bar powered by Google. Below the search bar is a navigation menu with links for Provider Home, Health & Wellness, Plans & Benefits, Answers@Anthem, and Communications. The main content area features a blue sidebar on the left with the heading 'Availity & Point of Care' and a link to 'Enroll / Update your Practice or Facility'. The main content area has a large heading 'ICD-10 Updates' and a text block stating: 'In 2014, the U.S. Department of Health and Human Services (HHS) issued a rule finalizing **October 1, 2015** as the compliance date for health care providers, health plans, and health care clearinghouses to transition to ICD-10. We will continue to work to help ensure that our systems, supporting business processes, policies and procedures successfully meet the implementation standards and deadlines without interruption to day-to-day business practices. We will be capable of accepting and processing ICD-10 diagnosis and inpatient procedure codes on the mandated compliance date.' Below this text is a link for 'ICD-10 Readiness Statement'. At the bottom left of the screenshot, there is a link for 'Current Users'.

Questions?

If you have questions about ICD-10 or surveys needing our reply, please email:

ICD10-Inquiry@anthem.com

Supporting providers with coding resources

Anthem ICD-10 coding training for providers

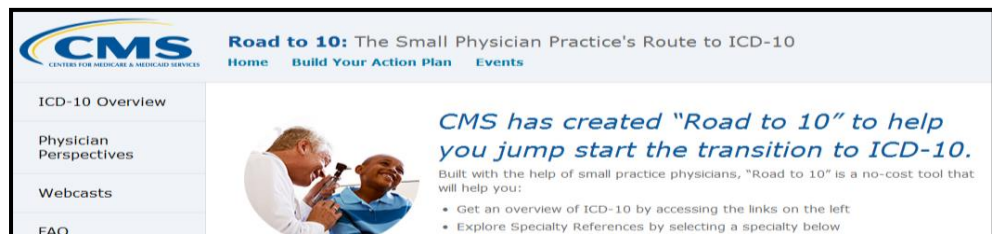
- Medicaid Risk Adjustment team:
 - ICD coding and documentation published in the Indiana Medicaid provider updates/bulletins/newsletters developed by Chanda A. Caffey, RHIA
 - Conducts live provider coding education training sessions on site with providers or at provider events. For requests contact Chanda A. Caffey chanda.caffey@anthem.com or Nicole Trembath nicole.trembath@amerigroup.com] for a planning meeting.

Resources: CMS “Road to 10”

Road to 10: CMS online tool for small practices

CMS created “Road to 10”, an online resource built with the help of providers in small practices intended to help small medical practices jumpstart their ICD-10 transition.

- Includes specialty references and gives providers the capability to build ICD-10 action plans tailored for their practice needs
- Access-free Medscape Education modules
- Continuing medical education (CME) and continuing education (CE) credits are available to physicians and nurses who complete the learning modules.
- <http://www.roadto10.org/>



The screenshot shows the CMS Road to 10 website. At the top left is the CMS logo (Centers for Medicare & Medicaid Services). To the right of the logo is the title "Road to 10: The Small Physician Practice's Route to ICD-10" and navigation links for "Home", "Build Your Action Plan", and "Events". Below the navigation is a sidebar menu with links for "ICD-10 Overview", "Physician Perspectives", "Webcasts", and "FAQ". The main content area features a photograph of two men, one older and one younger, looking at a tablet together. To the right of the photo is a headline: "CMS has created 'Road to 10' to help you jump start the transition to ICD-10." Below the headline is a sub-headline: "Built with the help of small practice physicians, 'Road to 10' is a no-cost tool that will help you:" followed by two bullet points: "• Get an overview of ICD-10 by accessing the links on the left" and "• Explore Specialty References by selecting a specialty below".

Questions?

Important contacts:

Anthem HIP Provider Helpline:
1-800-345-4344

Anthem HHW Provider Helpline:
1-866-408-6132

Hoosier Care Connect Provider Helpline:
1-844-284-1798

Claims submission address:
Anthem Indiana Medicaid
PO Box 6144
Indianapolis, IN 46206-6144

