NPI one-to-one match

- Anthem Blue Cross and Blue Shield (Anthem) must be able to make a one-to-one match between the billing provider’s national provider identifier (NPI) and service location address identified on the provider’s profile.
- A one-to-one match can be easily established for providers with only one enrolled service location by looking only at the billing provider’s NPI.
- For providers with more than one enrolled service location, additional data points are required to make the match:
  - Taxonomy code
  - ZIP code + 4
Active enrollment validation

- Anthem must be able to validate that all providers involved in the member’s episode of care were actively enrolled Indiana Health Coverage Programs (IHCP) providers on the date of service.
- Using the name and NPI, active enrollment is validated for (as applicable):
  - Ordering, prescribing and referring (OPR) the provider.
  - Rendering the provider.
  - Billing the provider.
Provider classifications

- Providers are enrolled with one of the four classifications:
  - Billing — This refers to a practitioner or facility operating under a unique taxpayer identification number (TIN) (for example, hospitals, durable medical equipment [DME] entities and ambulance providers [not all-inclusive]).
  - Group — This refers to any practice with one or more practitioners (rendering providers) sharing a common TIN. The group must have one or more rendering providers linked to the group (for example, medical practice).
  - Rendering — This refers to the provider who performs the services. Reimbursement for these services is paid to the group and reported on the group’s TIN (for example, a physician who works for a medical practice).
  - OPR — These are practitioners who do not bill the IHCP for services rendered but may order, prescribe or refer services or medical supplies.
Crosswalk denials

- If you are receiving denials with any of the following (or similar) *Explanation of Benefit (EOB)* codes, this session applies to you:
  - M52 — Provider not attested with the state
  - Z32 — Attending NPI not registered with the state
  - Z33 — Billing NPI not registered with the state
  - Z49 — Operating NPI not registered with the state
  - Z50 — Other operating NPI not registered with the state

* This list is not all-inclusive.
Field requirement descriptions

• Each field of the claim form is labeled with one of the following:
  o Required: This field is always required.
  o Required, if applicable: This field is required only when applicable by the circumstance, such as including an OPR provider when billing for physical therapy ordered by the member’s physician.
  o Optional: The field is not required, but the provider may include the data at his/her discretion.
  o Not applicable: This field is not applicable for the IHCP.
**OPR provider**

- **Field 17:**
  1. Enter the name of OPR. This is required if applicable.

- **Field 17a:**
  2. The OPR provider’s taxonomy code is not required.

- **Field 17b:**
  3. Enter the NPI of the OPR. This is required if applicable.

<table>
<thead>
<tr>
<th>Field 17</th>
<th>Field 17a</th>
<th>Field 17b</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Enter the name of OPR. This is required if applicable.</td>
<td>2. The OPR provider’s taxonomy code is not required.</td>
<td>3. Enter the NPI of the OPR. This is required if applicable.</td>
</tr>
</tbody>
</table>

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Anthem Blue Cross and Blue Shield
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Rendering provider

• **Field 24I — Top/shaded area:**
  1. Enter a legacy provider identifier (LPI) qualifier of 1D or G2 in 24I. Required if applicable. Enter the taxonomy code qualifier of ZZ or PXC. Required if applicable.

• **Fields 24J — Top/shaded area and bottom/unshaded area:**
  2. Top/shaded: Enter the rendering provider’s taxonomy code. Required if applicable.
  3. Bottom/unshaded: Enter the rendering provider’s NPI. This is Required.
  4. Providers classified as Billing do not have rendering providers.
Billing provider

- **Field 33:**
  1. Enter billing provider’s name, address and ZIP code + 4 that corresponds with the location at which services were rendered. **Required.**

- **Field 33a:**
  2. Enter billing provider’s NPI. This is **Required.**

- **Field 33b:**
  3. Enter taxonomy code qualifier ZZ or PXC and billing provider’s taxonomy code. Required if applicable.
NPI crosswalk

ABC Clinic
NPI: 1234567890
ABC Clinic
1234 E. Anthem St.
Noplace, IN 46000-0001
Taxonomy: 207Q00000X

ABC Clinic
2222 Medicaid Lane
Someplace, IN 46666-2222
Taxonomy: 207P00000X

ABC Clinic
20000 Provider Ave.
Someplace, IN 46666-1222
Taxonomy: 207P00000X

NPI only?  ➔  NPI crosswalks to three locations — no match

NPI + taxonomy code?  ➔  NPI crosswalks to three locations, two have the same taxonomy code — no match

NPI + taxonomy code + ZIP code + 4?  ➔  NPI crosswalks to three locations, two have same taxonomy code, ZIP + 4 unique to one location — match!
NPI crosswalk examples

NPI only

NPI crosses to three locations — no match

NPI and taxonomy code

NPI crosses to three locations, taxonomy code same for two locations = no match
NPI crosswalk examples (cont.)

NPI and taxonomy code and ZIP code + 4

NPI crosses to three locations, taxonomy code same for two locations, ZIP code + 4 unique to one location — match!

NPI and ZIP code + 4 (used only if taxonomy code is not present)

NPI crosses to three locations, ZIP code + 4 unique to one location — match!
NPI crosswalk examples (cont.)

NPI and P.O. Box for lockbox

NPI crosses to three locations, address/ZIP code do not match any of the service locations on the provider profile — no match

NPI only and address in Field 32

NPI crosses to three locations; the IHCP does NOT use Field 32 — no match
www.anthem.com/inmedicaiddoc

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