Update to contact information

Early in September 2016, we sent you a bulletin regarding changes to contact information for Anthem Blue Cross and Blue Shield. This change was scheduled to take effect January 1, 2017.

We would like to inform you these changes will now take effect April 1, 2017. All current contact information — phone numbers, fax numbers and claims mailing address — will be in effect through March 31, 2017.

As a reminder: The following contact information is currently in effect and will remain in effect through March 31, 2017.

Provider Services:
- Hoosier Healthwise: 1-866-408-6132
- Healthy Indiana Plan: 1-800-345-4344
- Hoosier Care Connect: 1-844-284-1798

Prior authorizations (PA) by phone:
- Hoosier Healthwise: 1-866-408-7187
- Healthy Indiana Plan: 1-866-398-1922
- Hoosier Care Connect: 1-866-408-7187

PA by fax:
- Inpatient/outpatient: 1-866-406-2803
- Pharmacy/behavioral health: 1-866-406-2803
- Behavioral health: 1-877-276-5036

Mailing address for paper claims:
Anthem Blue Cross and Blue Shield
P.O. Box 6144
Indianapolis, IN 46206-6144

If you have any questions, feel free to contact your network representative or Provider Services at the numbers listed above.