Changes to the ER Auto-Pay List

Effective April 1, 2017, revisions will be made to the Anthem Blue Cross and Blue Shield (Anthem) ER Auto-Pay List for Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect. As per current process, an ER claim for an Anthem member enrolled in Hoosier Healthwise, Healthy Indiana Plan or Hoosier Care Connect submitted without a diagnosis on the list will require a prudent layperson review of the medical record. This process will not change.

Anthem encourages providers to review the revised ER Auto-Pay List, which will be effective April 1, 2017. The ER Auto-Pay List can be found at www.anthem.com/inmedicaiddoc. To access it, choose the Prior Authorization & Claims drop-down, select Reimbursement Policies from the menu and select ER Auto-Pay List on the resulting page.

The list of diagnoses will be updated as needed.

Please contact Anthem Provider Services with questions at the following numbers:
- Hoosier Healthwise: 1-866-408-6132
- Healthy Indiana Plan: 1-800-345-4344 (through March 31, 2017)
- Healthy Indiana Plan: 1-844-533-1995 (effective April 1, 2017)
- Hoosier Care Connect: 1-844-284-1798