

October 2017

Billing appropriate NPI and taxonomy — August 2017

In an effort to further educate the provider community, Anthem Blue Cross and Blue Shield (Anthem) has added detailed information to the *NPI and Taxonomy Bulletin* released in June of this year.

The EDI Solutions Helpdesk is one of the best tools to ensure required data is submitted to Anthem. You can access the helpdesk via the following methods:

- **Live Chat:** www.anthem.com/inmedicaiddoc > Prior Authorization & Claims > Electronic Data Interchange (EDI) > Anthem EDI
- **Email:** e-solutions.support@anthem.com
- **Phone:** 1-800-470-9630

We have found that clearinghouses may pass incorrect ZIP codes or not send the taxonomy at all; therefore, Anthem recommends you work with your designated vendor and/or clearinghouse to verify that their setup follows our guidelines.

For those who have multiple Indiana Health Coverage Programs (IHCP) Legacy Provider Identifiers (LPIs) with the same NPI, Anthem adheres to the IHCP requirement to establish a one-to-one relationship between the provider's NPI and the LPI/service location. Your full nine-digit ZIP code and taxonomy code are often required to establish a proper match.

The information in this bulletin may be an update or change to your provider manual. Find the most current manual at:

www.anthem.com/inmedicaiddoc

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Providers who are contracted with Anthem Blue Cross and Blue Shield to serve Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect through an accountable care organization (ACO), participating medical group (PMG) or Independent Physician Association (IPA) are to follow guidelines and practices of the group. This includes but is not limited to authorization, covered benefits and services, and claims submittal. If you have questions, please contact your group administrator or your Anthem network representative.

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The steps listed below will help you with claims submissions:

Ensure the correct NPI numbers (rendering provider) are entered in Box 24J.

Step 1

	24. A. DATE(S) OF SERVICE			B. PLACE OF SERVICE	C. EMG	D. PROCEDURES, SERVICES, OR SUPPLIES		E. DIAGNOSIS POINTER	F. \$ CHARGES	G. DAYS OR UNITS	H. EPSON FROM PLAN	I. ID. QUAL.	J. RENDERING PROVIDER ID. #
	From	To				(Explain Unusual Circumstances)	MODIFIER						
	MM	DD	YY	MM	DD	YY							
1													NPI
2													NPI
3													NPI

Requirement for 24J:

- **Top half:** Enter the taxonomy code of the rendering provider.
- **Bottom half:** Enter the NPI for the rendering provider.

J. RENDERING PROVIDER ID. #
Z5678901234
9876543210

Place the NPI, taxonomy and ZIP code in the correct boxes

Step 2

33. BILLING PROVIDER INFO & PH # ()

a. NPI	b.
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Requirements for 33, 33a and 33b:

- **Box 33:** Enter the provider service location name, address and ZIP code + 4 as listed on the *Provider Enrollment Profile* on file with IHCP.
 - Note: If the U.S. Postal Service provides an expanded ZIP code (ZIP code + 4) for a geographic area, this expanded ZIP code must be entered on the claim form.
- **Box 33a:** Enter the billing provider's NPI.
- **Box 33b:** Health care providers may enter a billing provider qualifier (ZZ or PXC) and taxonomy code. If the provider has multiple locations, the taxonomy may be needed to establish a one-to-one NPI/LPI match.
 - If the billing provider is an atypical provider, enter the qualifier 1D or G2 and the LPI.

Institutional billing NPI and taxonomy																							
Step 1	<p>Ensure the correct information is entered into the following boxes:</p> <ul style="list-style-type: none"> Box 1: Enter the billing provider’s service location included the ZIP code + 4 on file in Indiana AIM. <table border="1" style="margin-left: 20px;"> <tr><td colspan="3">1 Providence Hospital</td></tr> <tr><td colspan="3">2401 Main St</td></tr> <tr><td>Providence</td><td>RI</td><td>02901</td></tr> </table> Box 56: Enter the NPI of the billing provider. <table border="1" style="margin-left: 20px;"> <tr><td>56 NPI</td><td>1581581581</td></tr> </table> Box 76: Enter NPI of individual in charge of patient care. <table border="1" style="margin-left: 20px;"> <tr><td>76 ATTENDING</td><td>NPI 1231231231</td><td>QUAL</td><td></td></tr> <tr><td>LAST Jones</td><td></td><td>FIRST Mark</td><td></td></tr> </table> Box 81cc ab: <table border="1" style="margin-left: 20px;"> <tr><td>81CC a</td><td>B3</td><td>207P00000X</td></tr> </table> 	1 Providence Hospital			2401 Main St			Providence	RI	02901	56 NPI	1581581581	76 ATTENDING	NPI 1231231231	QUAL		LAST Jones		FIRST Mark		81CC a	B3	207P00000X
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Step 2	<ul style="list-style-type: none"> Providers should make certain their <i>Provider Enrollment Profile</i> with IHCP contains the appropriate primary taxonomy code and any additional taxonomy codes that represent the provider’s specialty. The taxonomy code submitted on claims must match a taxonomy code listed in the IHCP provider profile. 																						
Step 3	<ul style="list-style-type: none"> Verify the NPI, taxonomy and ZIP code combination are identical to what is filed with IHCP. Medicaid allows providers to participate as an ordering, prescribing or referring (OPR) provider. This allows reimbursement for covered services and supplies you order, prescribe or refer for your patients who are IHCP members. <ul style="list-style-type: none"> For more detail on which providers should be enrolled in the OPR program, visit http://provider.indianamedicaid.com/provider > Become a Provider > Ordering, Prescribing or Referring Providers > Participating as an OPR Provider 																						