

# HEDIS<sup>®\*</sup>

## Healthcare Effectiveness Data and Information Set



Serving Hoosier Healthwise,  
Healthy Indiana Plan  
and Hoosier Care Connect

### What is HEDIS?

- HEDIS is a performance measurement tool that is coordinated and administered by the National Committee for Quality Assurance (NCQA) and is used by CMS for monitoring the performance of managed care organizations.
- HEDIS is a retrospective review of services, performance and care.

HEDIS results are used to measure performance, identify quality initiatives, and provide education programs for providers and members. All managed care companies who are NCQA accredited perform HEDIS reviews annually.

\* HEDIS is a registered trademark of the National Committee for Quality Assurance.

## What is your role in HEDIS?

- Provide the appropriate care within the designated time frames.
- Document all care in the patient's medical record.
- Accurately code all claims.
- Respond to our requests for medical records within 10 business days.

Anthem Blue Cross and Blue Shield (Anthem) is responsible for collecting data for HEDIS and reporting on performance measures surrounding preventive, acute and chronic health care issues.

## HIPAA

Under the HIPAA Privacy Rule, data collection for HEDIS is permitted, and the release of this information requires no special patient consent or authorization. Anthem members' personal health information is maintained in accordance with all federal and state laws. Data is reported collectively without individual identifiers. All of the health plan's contracted providers' records are protected by this.

HEDIS data collection and release of information are permitted under HIPAA. The disclosure is part of quality assessment and improvement activities.

## For more information, call Provider Services:

- Hoosier Healthwise — 1-866-408-6132
- Healthy Indiana Plan — 1-844-533-1995
- Hoosier Care Connect — 1-844-284-1798

[www.anthem.com/inmedicaiddoc](http://www.anthem.com/inmedicaiddoc)

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Providers who are contracted with Anthem Blue Cross and Blue Shield to serve Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect through an accountable care organization (ACO), participating medical group (PMG) or Independent Physician Association (IPA) are to follow guidelines and practices of the group. This includes but is not limited to authorization, covered benefits and services, and claims submittal. If you have questions, please contact your group administrator or your Anthem network representative.