

MEDICAID PROVIDER BULLETIN

July 8, 2016

Durable medical equipment incontinence supplies benefit limit update

Effective May 1, 2016, the monthly limit for incontinence supplies is 180 per month for adults and 240 per month for children. Incontinence underpads will only be covered when billed in conjunction with incontinence undergarments (e.g., pants, briefs, diapers).

The monthly benefit limit is calculated by the sum of any combination of incontinence products supplied during that month. When the maximum benefit is reached, the claims will deny.

This change is necessary to be consistent with current Centers for Medicare & Medicaid Services reimbursement policies.

Incontinence supplies do not require prior authorization. Benefit limits for incontinence supplies are managed through claims processing. Access the precertification look-up tool on the Anthem Blue Cross and Blue Shield Medicaid provider portal to verify specific precertification requirement details for all CPT codes:

<https://mediproviders.anthem.com/ky/pages/precert.aspx>.

If you have questions, please contact Provider Services at **1-855-661-2028**.

<https://mediproviders.anthem.com/ky>

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