

## MEDICAID PROVIDER BULLETIN

September 2018

### Medicaid member open enrollment

For the 2019 plan year, the Department for Medicaid Services (DMS) will offer beneficiaries a 30-day period to review managed care organization (MCO) information and an additional 30-day period to make changes to their MCO selection, if needed. Please share this information with your patients.

The dates for Medicaid open enrollment are:

- Plan review period — October 1, 2018, to October 31, 2018
- Selection period — November 1, 2018, to November 30, 2018

Beneficiaries will receive open enrollment materials no later than October 1, 2018.

DMS and Anthem Blue Cross and Blue Shield Medicaid will be available to answer questions about plans and coverage. Beneficiaries may also use Benefind, available at <https://www.benefind.ky.gov>, to view a summary of benefits and details of enrollment. Trained representatives are available throughout the state to help people sign up and understand coverage. To find assistance, beneficiaries should go to <https://healthbenefitexchange.ky.gov/Pages/findhelp.aspx>.

#### Questions

If your patients have questions, please direct them to call **1-800-635-2570**. If you have questions about this communication, please contact your Provider Relations representative or Provider Services at **1-855-661-2028**.

<https://mediproviders.anthem.com/ky>

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