

MEDICAID PROVIDER BULLETIN

November 2016

This is an update about information in the provider manual. For access to the latest manual, go online to <https://mediproviders.anthem.com/ky>.

Changes to chiropractic services

In efforts to streamline communication and improve provider and member satisfaction, Anthem Blue Cross and Blue Shield Medicaid will be making changes to the precertification process. Effective upon receiving this communication, *participating* chiropractic providers do not need precertification for the following therapeutic modalities: 97010, 97012, 97014 and 97035.

Nonparticipating chiropractic providers need to continue to obtain precertification prior to rendering services.

Reminder: Chiropractic visits are limited to 26 visits per recipient, per 12-month period.

If you have questions about this change in precertification for participating chiropractic providers, please contact Utilization Management at **1-855-661-2028**.

<https://mediproviders.anthem.com/ky>

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