



Let's get connected!

Our goal is to help streamline our administrative processes for your office and help increase your quality scores. We can do this by utilizing a secure and reliable systemized process to exchange real-time clinical data (medical records, performance reports) between your office and Anthem Blue Cross and Blue Shield Medicaid (Anthem), all while maintaining strict HIPAA compliance.

What is secure file transfer protocol (SFTP)?

It's a network protocol for accessing, managing and transferring files. Unlike standard file transfer protocol (FTP), SFTP prevents passwords and sensitive information such as protected health information from being exposed.

Fast, secure communication

Advantages include:

- Potential increase in quality scores using electronic medical record files
- Secure and fast file transferring (e.g., medical records, Gaps in Care Report, Performance Analysis Report, etc.)
- Unlimited number and size of files transferred
- Expedient, real-time data transfer
- Potential risk reduction — no need to expose confidential health information to risk of loss when files are carried from your office
- Potential cost reduction (operations) — no need to print, scan, or copy to CDs and USB thumb drives

Let us help you get started

All we need is:

- Your site's full name, address, phone number, email and name of your staff member who will manage your SFTP. We'll contact you within seven business days.
- We will create and test the account at no cost to you.

It's that simple! Your office can now connect to the Anthem network for safe and secure file transfers with a simple drag and drop.

For more information, contact Data Manager Gabriel Basbus, CCQM at **1-212-563-5570, ext. 67403** or gabriel.basbus@anthem.com.

What if I need assistance?

If you have questions, contact your local Provider Relations representative or call Provider Services at **1-855-661-2028**.

Website: www.anthem.com/kymedicaidoc



Medicaid

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