

MEDICAID PROVIDER BULLETIN
May 2016

**Discontinuation of Trividia Health (formerly Nipro Diagnostics, Inc.)
diabetic supplies**

Trividia Health has discontinued the TRUEresult blood glucose meter system and TRUEtest blood glucose test strips. Patients currently utilizing TRUEresult and TRUEtest will be upgraded to the TRUE METRIX blood glucose meter system and TRUE METRIX blood glucose test strips.

Your patients will need to receive a new prescription for the TRUE METRIX meter and test strips. You can call or fax a new prescription to the patient's pharmacy or call Trividia Health at **1-866-788-9618** to have the meter delivered to the patient's home.

For clinical information, product support or downloadable patient education materials, please visit **trividiahealth.com**. To order professional samples of Trividia Health TRUE METRIX products, call the TRUE METRIX fulfillment center at **1-866-788-9618**.

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-855-661-2028**.

<https://mediproviders.anthem.com/ky>