

MEDICAID PROVIDER BULLETIN

February 2018

New pharmacy prior authorization fax numbers

Anthem Blue Cross and Blue Shield Medicaid (Anthem) is streamlining its pharmacy intake and authorization process for its Kentucky Medicaid members. Effective October 1, 2017, please use the below fax numbers to submit all Anthem pharmacy prior authorization request.

- **Anthem prior authorization for prescription drugs: 1-844-879-2961**
- **Anthem prior authorization for medical injectables: 1-844-487-9289**

To ensure a seamless transition, please update your records immediately and discontinue the use of all previous pharmacy prior authorization fax number.

For more information, call Anthem Provider Services at **1-855-661-2028**.

The information in this bulletin may be an update or change to your provider manual. Find the most current manual at:

<https://mediproviders.anthem.com/ky>

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