

MEDICAID PROVIDER BULLETIN
May 2019

Medicaid enrollment denial

Beginning in late February 2019, Anthem Blue Cross Blue and Shield Medicaid (Anthem) discovered a provider data error causing claims to deny in error for explanation code GA6 — State Medicaid ID Required for Payment. Anthem has conducted a thorough analysis to identify the root cause and updated provider records to allow claims to process correctly.

Provider action

Providers do not have to resubmit claims, and should allow 45 days for claims to be reprocessed and payment received.

Questions

If you have questions about this communication, received this communication in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-855-661-2028**.



<https://mediproviders.anthem.com/ky>