

## MEDICAID PROVIDER BULLETIN

January 2017

This is an update about information in the provider manual. For access to the latest manual, go online to <https://mediproviders.anthem.com/ky>.

### **New place of service code for telehealth**

Effective January 1, 2017, providers billing for telemedicine services can begin using place of service (POS) code 02 for a physician or practitioner furnishing telehealth services from a distant site. A distant site is defined as the location where health services and health-related services are provided or received through telecommunication technology. This telehealth POS code would not apply to originating site facilities billing a facility fee.

Modifier GT, via interactive audio and video telecommunications systems, is still required when billing for telehealth services. If you bill for telehealth services with POS code 02 and without the GT modifier, your claim will be denied.

#### **Provider action**

No provider action to be taken.

#### **Questions**

If you have questions about this communication, please contact Provider Services at **1-855-661-2028** or call your Provider Relations representative directly.

<https://mediproviders.anthem.com/ky>

Anthem Blue Cross and Blue Shield Medicaid is the trade name of Anthem Kentucky Managed Care Plan, Inc., independent licensee of the Blue Cross and Blue Shield Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association.

AKYPEC-1118-16 January 2017