

MEDICAID PROVIDER BULLETIN

July 2018

Notification reminder regarding lock-in specialist referrals

The purpose of this notification is to remind providers that lock-in members require referrals to specialist visits. The designated lock-in provider is required to notify Anthem Blue Cross and Blue Shield Medicaid (Anthem) of referrals to specialists utilizing the *Lock-In Provider Referral Form*. You may obtain this form by calling Case Management at **1-855-661-2027, ext. 1061035259** or by visiting our provider website at <https://mediproviders.anthem.com/ky>.

The referral form can be sent to us by one of the following methods:

- Fax: **1-844-206-3452**
- Mail:

Anthem Blue Cross and Blue Shield Medicaid
HCMS/Case Management — L.I., 3rd Floor
13550 Triton Park Blvd.
Louisville, KY 40223

If you have any questions about the lock-in program or the referral form, please contact us at: **1-855-661-2027, ext. 1061035259**.

Please note the following:

- Lock-in referrals for provider consult and treatment are valid for one year with unlimited visits.
- The referral form may only be used for referral from a PCP to a participating specialist.
- Referrals to nonparticipating providers require prior authorization.
- Services rendered without a referral will not be covered by Anthem.
- A specialist should not refer to another specialist. Additional specialty services must be coordinated through the PCP.

<https://mediproviders.anthem.com/ky>

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