

Update to prior authorization guidance during COVID-19 crisis

In accordance with guidance issued by the Department for Medicaid Services (DMS), Anthem Blue Cross and Blue Shield Medicaid (Anthem) prior authorization requirements will resume with the exception of behavioral health and substance use disorder (SUD) services for claim date of service beginning August 1, 2020.

Behavioral health and SUD services are defined as services provided by any behavioral health provider type (02, 03, 04, 05, 06, 23, 26, 30, 62, 63, 66, 67, 81, 82, 83, 84, 89, 92).

Prior authorization is still required for all requests for drug products in the High Cost Drug Stop Loss Program (HCDSLPL):

- Spinraza
- Zolgensma

Providers may contact Anthem for assistance with case management and/or transitions of care, however it is not required. Providers must continue to operate within their scope of practice and follow appropriate licensure and applicable guidance related to the care and treatment of patients. Claims identified as fraudulent during this time frame may be recouped.

Please contact Provider Services at **1-855-661-2028** or your local Network Relations Consultant if you have any questions. Anthem will provide updates as needed and as new information becomes available.



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