

MEDICAID PROVIDER BULLETIN
May 2019

Notification of change in hours of observation status

Effective June 15, 2019, Anthem Blue Cross and Blue Shield Medicaid (Anthem) is moving from 23 to 48 hour observation. Precertification is not required for observation stays for participating providers. Prior authorization is required for observation stays for nonparticipating providers. A decision to admit an Anthem member must be made within the first 48 hours. If an observation stay results in an inpatient admission, notification to Anthem must be made within one business day of the inpatient admission.

If you have questions about this communication, please contact your Provider Relations representative or Provider Services at **1-855-661-2028**.



<https://medproviders.anthem.com/ky>