

MEDICAID PROVIDER BULLETIN

October 2019

Radiology and cardiology benefits management

Effective December 1, 2019, clinical appropriateness prior authorization (PA) reviews for radiology and cardiology benefits management will be managed by AIM Specialty Health® (AIM) on behalf of Anthem Blue Cross and Blue Shield Medicaid (Anthem).

AIM

AIM works with leading insurers to improve health care quality and manage the cost of complex and prevalent tests and treatments. AIM helps promote care that is appropriate, safe and affordable.

Pre-service review requirements

For services that are scheduled on or after December 1, 2019, physicians must contact AIM to obtain PA for the services detailed below. Providers are strongly encouraged to verify that a PA has been obtained before scheduling and performing services. Beginning November 11, 2019, providers will be able to contact AIM for PA on services to take place on or after December 1, 2019.

Radiology and cardiology benefit management

Providers must contact AIM at **1-800-714-0040** to obtain a PA number prior to rendering the following member services:

- Clinical appropriateness review:
 - CT scans, including:
 - Computerized tomographic angiography
 - Magnetic resonance imaging, including:
 - Magnetic resonance angiography
 - Magnetic resonance microscopy
 - Magnetic resonance spectroscopy
 - Functional magnetic resonance imaging
 - Nuclear cardiology
 - Positron emission tomography scan
 - Stress echocardiography
 - Resting echocardiography
 - Transesophageal echocardiography
- Provider decision support:
 - Cost and capability transparency:
 - Real-time decision support that enables ordering physicians to optimize servicing recommendations to patients



<https://mediproviders.anthem.com/ky>

Contact AIM to request clinical appropriateness at least 72 hours before performing the procedure. AIM does not review any retrospective requests. Please fax all retrospective review requests to Anthem at **1-844-285-1165**. Include all pertinent clinical information with retrospective eligibility information.

***ProviderPortal*[®] — the fastest, easiest way to contact AIM**

ProviderPortal, an online application, offers a convenient way to enter order requests and check on the status of previous orders. Go to **www.providerportal.com** to begin. Registration is required.

For questions regarding an online order, please contact the AIM *ProviderPortal* Support team at **1-800-252-2021**.

AIM clinical guidelines

Effective December 1, 2019, the Radiology Benefit Management Program will use the AIM clinical guidelines in place of InterQual[®] Criteria. The AIM clinical guidelines are developed and revised through a rigorous review process using a comprehensive assessment of existing guidelines, evidence-based standards, and literature and feedback from the AIM External Physician Specialty Advisory Panel. The panel includes board-certified physicians from both community and academic practices. The guidelines can be accessed at **www.aimspecialtyhealth.com**.

Resources for your practice

Specialty-specific websites are available to provide you with valuable information and tools, including:

- Order-entry checklists.
- A step-by-step tutorial.
- Clinical guidelines.
- FAQ.

What if I need assistance?

If you have questions about this communication, contact your local Network Relations Consultant or call Provider Services toll free at **1-855-661-2028**.