

MEDICAID PROVIDER BULLETIN

September 2018

Reminder: precertification for pain management services

This is a reminder that precertification is required for nonemergent pain management services. The precertification requirement includes initial injections. Services performed without authorization may be denied for payment. The following pain management codes require precertification: 27096, 64405, 64450, 64479, 64480, 64483, 64484, 64490, 64491, 64492, 64493, 64494, 64495, 64600, 64605, 64610, 64633, 64634, 64635, 64636, 64640.

This is not an inclusive list. To confirm a precertification requirement, see the Precertification Lookup Tool on our provider website at <https://mediproviders.anthem.com/ky>.

Be sure to submit the following with your clinical information for medical necessity review:

- Recent imaging report findings
- Treatment within the last year, including:
 - Pain medications such as NSAIDs
 - Activities of daily living modifications
 - Therapy
- Prior injection reduction in pain by percentage

Precertification can be submitted via the following methods:

- Online: Interactive Care Reviewer — <https://www.availity.com>
- Fax: 1-800-964-3627
- Phone: 1-855-661-2028

For code-specific precertification requirements

Visit <https://mediproviders.anthem.com/ky> and select the Precertification tab > Kentucky Market > Medicaid Line of Business. Then, enter the code. The requirements listed are for network providers. Precertification is required for all services performed by nonparticipating providers.

Questions

If you have questions about this communication, please contact your Provider Relations representative or the Provider Services department at [1-855-661-2028].

<https://mediproviders.anthem.com/ky>