

## MEDICAID PROVIDER BULLETIN

December 1, 2015

### Request to update taxonomy code

This provider bulletin is an update about information in the Medicaid Provider Manual (Manual). For access to the latest Manual, go online to [www.anthem.com/kymedicaidoc](http://www.anthem.com/kymedicaidoc).

#### Summary

Anthem Blue Cross and Blue Shield Medicaid has identified a discrepancy between the provider taxonomy code registered with the Kentucky Department for Medicaid Services Enrollment and the taxonomy code being submitted on your claims.

The rendering and billing provider taxonomy code must be included on claim submissions and must match the taxonomy code associated with your Kentucky Medicaid identification number. If it is not listed or does not match the taxonomy associated with your Medicaid ID, your claim will be denied. This applies to both paper and electronic claims.

To submit or update the National Provider ID (NPI) and taxonomy code associated with your Medicaid ID, please submit the attached form along with your National Plan & Provider Enumeration System Registry printout.

The completed form and the NPI/Taxonomy verification can be submitted to:

- Email: [Program.Integrity@ky.gov](mailto:Program.Integrity@ky.gov)
- Fax: **1-502-564-2908**

For additional questions, please contact the Kentucky Department for Medicaid Services at **1-877- 838-5085**.

#### Provider Action Required

If you have questions about this communication, please contact the Anthem Blue Cross and Blue Shield Medicaid Provider Services department at **1-855-661-2028**.

**[www.Anthem.com/KYMedicaidoc](http://www.Anthem.com/KYMedicaidoc)**

Anthem Blue Cross and Blue Shield Medicaid is the trade name of Anthem Kentucky Managed Care Plan, Inc., independent licensee of the Blue Cross and Blue Shield Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association.