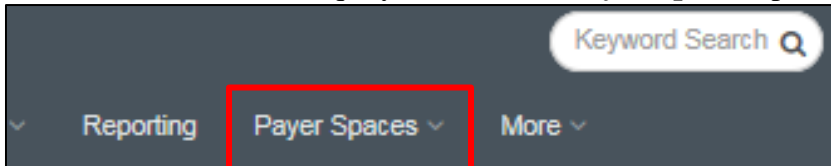


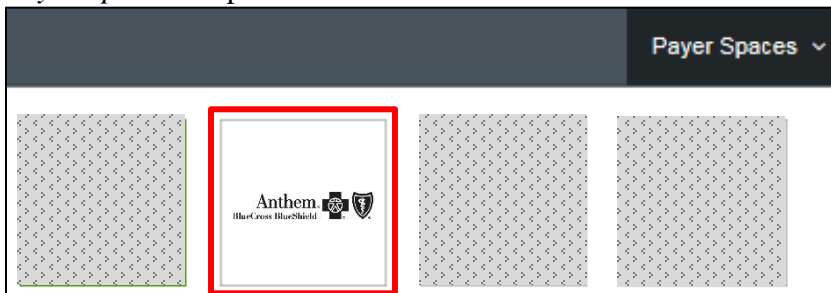
## Accessing remittance inquiry beginning December 1, 2018

To access remittance inquiries, follow the steps below:

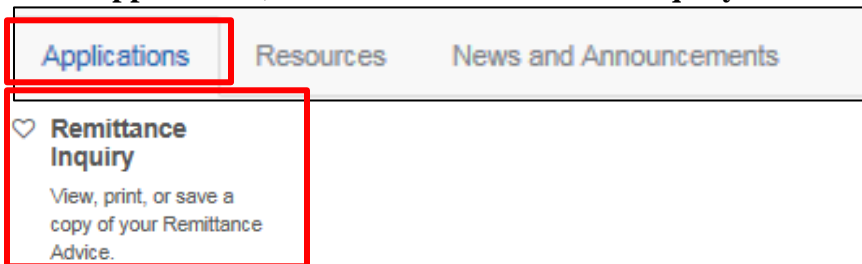
1. Log into the Availity Portal.
2. Access the Remittance Inquiry Tool via the **Payer Spaces** option from the top navigation.



3. Choose **Anthem Blue Cross and Blue Shield Healthcare Solutions (Anthem)** from the *Payer Spaces* drop-down box.



4. Select **Applications**, then select the **Remittance Inquiry** tile.



5. Choose your organization and tax ID from the drop-down box, and search by Check/EFT Number or Issue Date Range. After entering the appropriate information, select **Search**. (Note, this image is by Check/EFT Number.)

<https://medproviders.anthem.com/nv>

6. To search by Issue Date Range: Either select the provider from the Express Entry drop-down or enter the NPI, indicate the date range, and then select **Search**.

The screenshot shows a search interface with the following elements:

- Check/EFT Number input field
- Issue Date Range input field
- Express Entry dropdown menu
- Search For a Provider dropdown menu
- NPI input field
- Issue Date Range section (highlighted with a red box):
  - From: Enter Start Date (with calendar icon)
  - To: Enter End Date (with calendar icon)

7. From the *Remittance Inquiry Results* page, the results can be sorted by provider name, issue date, check/electronic funds transfer (EFT) number or check/EFT amount.

The screenshot shows the 'Remittance Inquiry Results' page with the following details:

- Search Remits (1) / Search Results (2)
- Your Search Criteria: Issue Date Range: 01/10/2016 - 01/16/2016
- Transaction ID: 4[REDACTED]
- Remittance Inquiry Results: 1 - 3 of 3 records displayed

▲ Provider Name	Issue Date	Check/EFT Number	Check/EFT Amount	View Remittance
[REDACTED]	01-13-2016	9999999999		<a href="#">View Remittance</a>
[REDACTED]	01-15-2016	[REDACTED]	\$76.81	<a href="#">View Remittance</a>
[REDACTED]	01-16-2016	[REDACTED]	\$16.84	<a href="#">View Remittance</a>

**Additional information:**

- Remit images are available for all Anthem members.
- Remits of over 50 pages will return the first 50 pages for viewing.
  - To view all pages, download or print the remit.
- Search in span of seven days and up to 15 months back.
- To conduct a remittance inquiry, access to “View Claims Status Inquiry” is needed.