



May 2019

How to contact IngenioRx Specialty Pharmacy beginning May 1, 2019

As of May 1, 2019, IngenioRx is the pharmacy benefit manager (PBM) for prescription drugs, mail-order pharmacy* and specialty pharmacy for Anthem Blue Cross and Blue Shield Healthcare Solutions members. Because Anthem Blue Cross and Blue Shield Healthcare Solutions and IngenioRx are both Anthem, Inc. companies, your patients gain fast, easy access to their health and prescription benefits in one place.

Contacting IngenioRx Specialty Pharmacy

If you need to contact IngenioRx Specialty Pharmacy regarding a Medicaid member, they can be reached in the following ways:

- Phone: **1-833-262-1726** (24 hours/7 days a week)
- Fax: **1-833-263-2871**

If you have questions about this change, contact your local Provider Relations representative or call Provider Services at **1-844-396-2330**.

*not available in all markets

<https://mediproviders.anthem.com/nv>