



June 20, 2018

Subject: Provider directory update

Dear Provider:

Our focus is to communicate with and improve member access to practitioners. To facilitate this, Anthem Blue Cross and Blue Shield Healthcare Solutions (Anthem) maintains an up-to-date, accurate and complete provider directory.

You are a critical component of ensuring members can access your services. If your information has not been updated with us, please take a moment to review and update the information we have on file for your practice.

The following five categories are some of the most easily overlooked by our providers. We encourage you to take a moment to review the following items regarding you or your practice to ensure that we give members the most up-to-date information:

- Office location:
 - This includes items such as your office's address, billing address or office hours.
- Phone number:
 - This includes items such as office location or billing office phone numbers.
- Physician hospital affiliations:
 - This includes items such as provider specialties or acceptance of new patients.
- Acceptance of new patients:
 - This is to ensure that members know you are available for services.
- Network participation:
 - This is to ensure that Anthem knows you are a participating provider.

If you have any questions about this initiative, please contact your local Provider Relations representative or call our Provider Services team at **1-844-396-2330**.

Thank you for your continued help in keeping provider records up to date for our members.

Sincerely,

Provider Solutions
Anthem Blue Cross and Blue Shield Healthcare Solutions

<https://mediproviders.anthem.com/nv>