

You're invited!



Anthem Blue Cross and Blue Shield Healthcare Solutions
Medicaid Managed Care

Availity claim payment disputes

Anthem Blue Cross and Blue Shield Healthcare Solutions and Availity cordially invite you and your staff to an Availity training webinar.

Availity, our online provider web tool, should be used to submit payment disputes. Beginning March 7, 2019, providers will have the ability to submit claim reconsideration requests through the Availity Portal with more robust functionality. For you, this means an enhanced experience when:

- Filing a claim payment reconsideration.
- Checking the status of your claim payment reconsideration.
- Sending supporting documentation.
- Viewing your claim payment reconsideration history.

Live webinar from 2 p.m. to 3 p.m. Eastern time:

- Tuesday, February 5, 2019
- Tuesday, February 26, 2019
- Thursday, March 7, 2019
- Wednesday, March 27, 2019

To register:

1. Log in to the Availity Portal > Select Help & Training > Select Get Trained.
2. From the Availity Learning Center, enroll using one of the following methods:
 - a. Select the Dashboard dropdown arrow > Select Catalog > Select Sessions > Select the date of the webinar > Select the webinar title > Select Enroll.
 - b. While in the Catalog, select the search button > Enter the webinar title > Select Enroll.

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