



Addiction and Recovery Treatment Services (ARTS)
Substance Use Case Management (H0006)
Registration Form

Fax Form to Respective Health Plan Using Contact Information Below

PLEASE TYPE INFORMATION IN THIS FORM – MUST BE COMPLETED BY THE DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES LICENSED SUBSTANCE USE CASE MANAGEMENT PROVIDER

MEMBER INFORMATION	
Member Name:	DOB:
Member ID:	If retroactively enrolled, provide enrollment date:

PROVIDER INFORMATION	
Provider Name (First / Last):	
Street Address:	
City State Zip:	Provider ID/NPI:
Phone:	Fax:

ICD-10 DIAGNOSIS CODE(S)			
(Enter primary and any applicable co-occurring ICD-10 diagnosis codes)			
Primary Diagnosis:		Secondary Diagnosis:	

SUBSTANCE USE CASE MANAGEMENT REGISTRATION					
Maximum time frame = 6 units (1 unit = 1 month)					
Requested units:		Requested Start Date:		Requested End Date:	

SIGNATURE OF STAFF COMPLETING THE FORM	
Name (print):	
Signature/Credential:	Date:



PLEASE SEND FORM TO THE DESIGNATED HEALTHCARE PLAN USING THE CONTACT INFORMATION BELOW

CONTACT INFORMATION		
Medallion Managed Care Organizations	Phone Number	Fax Number
Aetna Better Health (Medallion 3.0/4.0)	(804) 350-0816	(866) 669-2454
Anthem Healthkeepers Plus (Medallion 3.0/4.0)	(800) 901-0020	(866) 877-5229
Kaiser Permanente (Medallion 3.0 only – ends 11/30/18)	(301) 625-5561	(855) 414-1703
Magellan Complete Care of Virginia	(800) 424-4524	(855) 769-2116
Optima Family Care (Medallion 3.0/4.0)	(800) 648-8420 (757) 552-7174	(844) 366-3899 (757) 837-4878
UnitedHealthcare (Medallion 3.0/4.0)	(855) 323-5588	(855) 368-1542
Virginia Premier Health Plan (Medallion 3.0/4.0)	(855) 214-3822 (toll free) 804-819-5180 (local)	(804) 343-0304 (Medallion 4.0) (804) 799-5105 (Inpatient and ARTS)
----- Virginia Premier Health Plan Medallion 4.0 Kaiser (NOVA)*	----- (800) 727-7536	----- (804) 343-0304
Commonwealth Coordinated Care (CCC) Plus	Phone Number	Fax Number
Aetna Better Health of Virginia	(804) 350-0816	(866) 669-2454
Anthem HealthKeepers Plus	(800) 901-0020	(866) 877-5229
Magellan Complete Care of Virginia	(800) 424-4524	(866) 210-1523
Optima Health Community Care	(888) 946-1168	(844) 839-4612 (757) 837-4703
UnitedHealthcare	(877) 843-4366	(855) 368-1542
Virginia Premier Health Plan	(855) 214-3822 (toll free) 804-819-5180 (local)	(804) 799-5104

*Kaiser Counties and Cities: Loudon; Prince William; Fairfax; Arlington; Alexandria; Manassas Park; Manassas; Fairfax and Falls Church. Members will have co-branded cards with VP and Kaiser Logo