

August 1, 2014

Now Available! Online Medication Precertification Request Tool

We are creating new tools to help make your job a little easier. Now our provider self-service website will be an even more valuable resource. This new online medication precertification request tool will simplify the process for requesting medication and medical injectables, and for checking the status of your submissions.

What are some of the features of the tool?

These new features help simplify the precertification process. You will be able to:

- Submit requests for general pharmacy – medications dispensed directly to a member from a retail pharmacy or shipped from a specialty pharmacy
- Request medical injectables for those medications obtained by your office/facility for onsite infusion or administration
- Check precertification status
- Appeal denied requests
- Upload supporting documents and review appeal status

When is the tool available?

August 1, 2014.

Where can I find the tool?

Access the tool by logging in at www.anthem.com/vamedicaidoc.

Questions?

If you have questions about this communication, received it in error or need assistance with any other item, call our Provider Services team at 1-800-901-0020.