



Anthem HealthKeepers Plus
Offered by HealthKeepers, Inc.

HealthKeepers, Inc.
Primary care provider change request form
Allow 24 to 72 hours for processing

Your primary care physician (PCP) is the main person who gives you health care. Complete this form to change your PCP.

For urgent requests, please call Member Services toll free at 1-800-901-0020 (TTY 711).

MEMBER INFORMATION

Member's full name	
Member's date of birth	
Legal guardian's name (if younger than age 18)	
Anthem HealthKeepers Plus ID card number	
State of residence	
Medicaid ID card number	
Member's phone number	

PCP INFORMATION

Date of request (effective date of PCP change)	
Name of new PCP	
Name of new PCP staff member processing request (if applicable)	
Telephone number of new PCP	
New PCP fax number	
New PCP ID number	
New PCP address	

TO BE COMPLETED BY MEMBER OR GUARDIAN:

I am requesting that my PCP/my child's PCP be changed to the name listed above.

Signature of member/responsible party: _____

REASON FOR CHANGE:

- | | | |
|---|---|--|
| <input type="checkbox"/> Auto assign/Choice issue | <input type="checkbox"/> Member/PCP relocation | <input type="checkbox"/> PCP office inconvenient |
| <input type="checkbox"/> Unhappy with PCP | <input type="checkbox"/> Appointment availability | <input type="checkbox"/> Other/No reason |

Please give us more detail: _____

Fax PCP change requests to: **1-866-840-4993**

FORMS WILL NOT BE PROCESSED UNLESS ALL FIELDS ARE COMPLETE

www.anthem.com/vamedicaid

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We can translate this at no cost. Call the Member Services number on your member ID card.

Podemos traducir esta información sin costo. Llame al número de Servicios a Miembros que figura en su tarjeta de identificación de miembro.