



Transition to *AIM Specialty Health Rehabilitative Services Clinical Appropriateness Guidelines*

Effective October 1, 2020, HealthKeepers, Inc. will transition the clinical criteria for Anthem HealthKeepers Plus medical necessity review of certain outpatient rehabilitative services from our clinical guidelines for physical therapy CG-REHAB-04, occupational therapy CG-REHAB-05 and speech language pathology CG-REHAB-06 to *AIM Specialty Health®* Rehabilitative Service Clinical Appropriateness Guidelines*. These reviews will continue to be completed by the VA utilization management team.

Access and download a copy of the current and upcoming guidelines [here](#).

If you have any questions about this communication, call Provider Services at **1-800-901-0020** or Anthem CCC Plus Provider Services at **1-855-323-4687**.

* AIM Specialty Health is an independent company providing some utilization review services on behalf of HealthKeepers, Inc.

<https://mediproviders.anthem.com/va>

HealthKeepers, Inc. is an independent licensee of the Blue Cross and Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc. Anthem HealthKeepers Plus, offered by HealthKeepers, Inc., is a health plan that contracts with the Virginia Department of Medical Assistance Services to provide Commonwealth Coordinated Care Plus (CCC Plus) benefits to enrollees.

AVA-NU-0257-20 June 2020