

Authorization changes for procedure codes

Effective May 1, 2019, HealthKeepers, Inc. implemented authorization changes for Anthem HealthKeepers Plus providers. Changes impacted the procedure codes (PCs) for intensive community treatment (ICT), crisis intervention (CI) and crisis stabilization (CS). Changes are outlined below.

HealthKeepers, Inc. now requires authorization instead of registration on the continued stay request for ICT.

Community mental health rehabilitation service (CMHRS)	PC	Registration vs. authorization initial request	Registration vs. authorization continued stay request
ICT/PACT	H0039	Authorization	Registration/authorization*

CI services are now authorized for five days, for a total of 60 units on the initial registration. For CS, authorization of services will remain seven days, but will be for a total of 56 units on the initial registration.

CMHRS	PC	Registration vs. authorization initial request	Authorization length	Authorization units
CI	H0036	Registration	7 days 5 days*	84 units 60 units*
CS	H2019	Registration	7 days	80 units 56 units*

**Reflects changes implemented on May 1, 2019.*

Please note: These changes will be applicable to Anthem HealthKeepers Plus and Anthem HealthKeepers Plus, Commonwealth Coordinated Care Plus (Anthem CCC Plus) members.

If you have any questions about this communication, call Provider Services at **1-800-901-0020** or call the Anthem CCC Plus Provider Services at **1-855-323-4687**.

<https://mediproviders.anthem.com/va>