



**Anthem HealthKeepers Plus**  
Offered by HealthKeepers, Inc.

**Provider Bulletin**  
July 2020

## **Change to transportation vendor**

Please note, this communication applies to Anthem HealthKeepers Plus and Anthem HealthKeepers Plus, Commonwealth Coordinated Care Plus (Anthem CCC Plus) offered by HealthKeepers, Inc.

**Effective August 1, 2020, Southeastrans will no longer provide transportation services for members enrolled in Anthem HealthKeepers Plus and Anthem CCC Plus.**

The new transportation vendor, Access2Care,\* will be open 24/7, 365 days of the year. There is no change to the contact numbers to set up transportation for Anthem HealthKeepers Plus and Anthem CCC Plus members. Providers and members can call Access2Care to schedule transportation at the numbers listed below. Two business days' notice is required to set up a ride.

- Medallion and FAMIS members: **1-877-892-3988**
- Anthem CCC Plus members: **1-855-325-7581**

**We thank you for your partnership and commitment, and look forward to our continued mutual success as we work together to assist members with the transportation benefit.**

\* Access2Care is an independent company providing transportation services on behalf of HealthKeepers, Inc.

**<https://mediproviders.anthem.com/va>**

HealthKeepers, Inc. is an independent licensee of the Blue Cross and Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc. Anthem HealthKeepers Plus, offered by HealthKeepers, Inc., is a health plan that contracts with the Virginia Department of Medical Assistance Services to provide Commonwealth Coordinated Care Plus (CCC Plus) benefits to enrollees.

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