

Electrical stimulation device to require prior authorization

HealthKeepers, Inc. is informing providers that the electrical stimulation device will require prior authorization (PA) effective August 1, 2018, for Anthem HealthKeepers Plus members.

Please use the Precertification Lookup Tool for detailed authorization requirements at <https://mediproviders.anthem.com/va> > Precertification > Precertification Lookup Tool.

Noncompliance with the new requirements may result in denied claims. The following code will require PA:

- E0766 — Electrical stimulation device used for cancer treatment, includes all accessories, any type

Please request PA via one of the following methods:

- Availity Portal: <https://www.availity.com>
- Fax: **1-800-964-3627**
- Phone: **1-800-901-0020**

Federal law, state law and state contract language (including definitions and specific contract provisions/exclusions) take precedence over these PA rules and must be considered first when determining coverage.

If you have questions about this communication or need assistance with any other item, call Provider Services at **1-800-901-0020**.