

This is an update about information in the provider manual. For access to the latest manual, go online to <https://mediproviders.anthem.com/va>.

HealthKeepers, Inc. home health authorization and billing requirements

This communication clarifies the authorization and billing requirements for home health providers giving service to Anthem HealthKeepers Plus members.

Effective November 1, 2016, HealthKeepers, Inc. will transition to the sole use of G codes versus the use of S codes for authorization requests and claim submissions for home health skilled nursing and physical, occupational and speech therapy visits with Anthem HealthKeepers Plus members.

Home health claims still require a combination of the appropriate revenue and CPT/HCPCS codes.

G code authorizations will be processed as a visit and not incrementally.

Home health example when requesting authorization and billing*

Correct

Revenue code + G code = one unit per visit

Incorrect

Revenue code + G code = greater than one unit per visit

Any active authorizations with S codes that were approved prior to and extend beyond November 1, 2016, will be honored until they expire, at which time new authorizations will need to be requested using the G codes. All claims submitted with S-code authorizations approved prior to November 1, 2016, will be processed and paid by HealthKeepers, Inc. However, after November 1, 2016, the plan will no longer accept S codes for home health skilled nursing and physical, occupational and speech therapy visit filing.

Home health services are billed on a *UB-04* claim form using the National Uniform Billing Committee standard coding edits.

Please note: There are no changes at this time to the billing or authorization process for any other services.

We appreciate the care and service you give to Anthem HealthKeepers Plus members. Questions or assistance related to this notification can be directed to the Provider Services unit at **1-800-901-0020** (TTY 711) from 8 a.m. to 6 p.m. Eastern time, Monday through Friday.

* Use the visit code that best defines the service rendered. Please refer to your *Provider Agreement* for specific series of revenue codes included for payment.

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