

August 2015

Providers for Anthem HealthKeepers Plus members should register for ICD-10 claims testing by September 1, 2015

The HealthKeepers, Inc. ICD-10 migrations team is conducting end-to-end claims testing with Anthem HealthKeepers Plus member providers. Providers who have not already enrolled in claims testing should be registered by **September 1, 2015**, in order to be ready for the **October 1, 2015**, implementation date. Claims testing is designed to help ensure providers' systems can successfully process claims. Providers should register for testing by contacting Provider Services at **1-800-901-0020**.

Update to medical policies

Medical policies and clinical Utilization Management (UM) guidelines have been updated to include ICD-10 coding. Preparing policies and processes for ICD-10 will help providers operate smoothly after the **October 1, 2015**, implementation. The updated medical policies are available on the provider [webpage](#). Providers should contact Provider Services for specific questions regarding medical policies at **1-800-901-0020**.

ICD-10 claims processing reminder

When submitting claims, providers should utilize the code set that is valid for the date of service (DOS) or the date of discharge (DOD). ICD-10 codes will not be accepted for DOS or DOD prior to October 1, 2015. ICD-9 codes will not be accepted for claims with DOS or DOD on or after October 1, 2015. Anthem HealthKeeper Plus member claims cannot be combined to include both ICD-9 and ICD-10 codes on the same claim form.

ICD-10 coding updates and resources for providers

The provider website includes links to valuable information for assessment, planning and training for the ICD-10 implementation. Other resources include:

- The bi-monthly newsletter, [Network Update](#), provides documentation and coding information about ICD-10, HEDIS and important provider updates.
- [Road to 10: CME Online Tool for Small Practices](#) is an online resource intended to help small medical practices jumpstart their ICD-10 transition.
- [ICD-10 Monitor](#) is an online news and information source created to help health care providers make informed decisions as they transition to ICD-10.