

May 2016

Knee and spinal orthoses to require prior authorization

Effective July 1, 2016, HealthKeepers, Inc. will require prior authorization (PA) for knee and spinal orthoses. Knee and spinal orthoses requests for Anthem HealthKeepers Plus members must be reviewed by us for PA for dates of service on and after July 1, 2016. Please use the provider self-service tool at <https://mediproviders.anthem.com/va> for detailed authorization requirements.

To request PA, use one of the following methods:

- Call Provider Services at **1-800-901-0020**
- Fax to **1-800-964-3627**

If you have questions about this communication, received it in error or need assistance with any other item, call Provider Services at **1-800-901-0020**.

<https://mediproviders.anthem.com/va>

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