

## **Wheelchair component or accessory, not otherwise specified to require prior authorization**

Effective October 1, 2017, HealthKeepers, Inc. requires prior authorization (PA) for wheelchair component or accessory, not otherwise specified (NOS) for Anthem HealthKeepers Plus members. Federal and state law as well as state contract language including definitions and specific contract provisions/exclusions take precedence over these PA rules and must be considered first when determining coverage. **Noncompliance with new requirements may result in denied claims.**

PA requirements will be added to the following code:

- K0108 — wheelchair component or accessory, NOS

To request PA, you may use one of the following methods:

- Phone: **1-800-901-0020**
- Fax: **1-800-964-3627**
- Web: Interactive Care Reviewer tool via **<https://www.availity.com>**

Detailed PA requirements are available to contracted providers by logging in to ProviderAccess using your Availity credentials. On the left-side navigation, select **Services Requiring Prior Authorization**. Noncontracted providers may call Provider Services at **1-800-901-0020** for PA requirements.

The information in this bulletin may be an update or change to your provider manual. Find the most current manual at:

**<https://mediproviders.anthem.com/va>**

HealthKeepers, Inc. is an independent licensee of the Blue Cross and Blue Shield Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association.

AVAPEC-1441-17 June 2017