Reimbursement Policy

Subject: Durable Medical Equipment (Rent to Purchase)

Effective Date: 01/01/17  Committee Approval Obtained: 02/15/16  Section: DME and Supplies

***** The most current version of our reimbursement policies can be found on our provider website. If you are using a printed version of this policy, please verify the information by going to https://mediproviders.anthem.com/va.*****

These policies serve as a guide to assist you in accurate claim submissions and to outline the basis for reimbursement by HealthKeepers, Inc. if the service is covered for Anthem HealthKeepers Plus members. The determination that a service, procedure, item, etc. is covered under a member's benefit plan is not a determination that you will be reimbursed. Services must meet authorization and medical necessity guidelines appropriate to the procedure and diagnosis as well as to the member’s state of residence. You must follow proper billing and submission guidelines. You are required to use industry standard, compliant codes on all claim submissions. Services should be billed with CPT codes, HCPCS codes and/or revenue codes. The codes denote the services and/or procedures performed. The billed code(s) are required to be fully supported in the medical record and/or office notes. Unless otherwise noted within the policy, our policies apply to both participating and nonparticipating providers and facilities.

If appropriate coding/billing guidelines or current reimbursement policies are not followed, HealthKeepers, Inc. may:

- Reject or deny the claim
- Recover and/or recoup claim payment

HealthKeepers, Inc. reimbursement policies for Anthem HealthKeepers Plus are developed based on nationally accepted industry standards and coding principles. These policies may be superseded by mandates in provider, state, federal or CMS contracts and/or requirements. System logic or setup may prevent the loading of policies into the claims platforms in the same manner as described; however, HealthKeepers, Inc. strives to minimize these variations.

HealthKeepers, Inc. reserves the right to review and revise our policies periodically when necessary. When there is an update, we will publish the most current policy to this site.

| Policy | HealthKeepers, Inc. allows reimbursement for Durable Medical Equipment (DME) under specific guidelines, unless otherwise noted by provider, state, federal, or CMS contracts and/or requirements. Reimbursement is based on the rental price up to the maximum allowed for the particular DME. The item is considered purchased when the purchase price has been met. There may be instances in which a particular item may be considered for direct purchase on a case-by-case basis. Components of Rental DME Supplies and accessory components associated with rental DME are not separately reimbursed and considered all inclusive in the rental |

https://mediproviders.anthem.com/va

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The reimbursement limit for rented DME is 10 months. When the limit is met, claims submitted for the DME rental will be denied.

**Circumstances Affecting Rental Reimbursement**

- Rental periods that contain a break in coverage of more than 60 days will start the limitation count over
- A change in a member’s supplier during the rental period will not result in a new reimbursement limit

HealthKeepers, Inc. allows reimbursement for oxygen equipment for a maximum of 36 months; however, oxygen contents will continue to be reimbursed.

**Items Not Considered DME**

The following items are not considered DME:

- Prosthetics or orthotics
- Disposable medical supplies (DMS)

**NOTE**: This policy does not apply to direct purchase DME.

**Nonreimbursable DME**

HealthKeepers, Inc. does not allow reimbursement for:

- Provision of DME that exceeds the benefit limit unless authorized through medical necessity
- Repair or replacement of DME necessitated by abuse or neglect
- Repair or replacement of DME during the warranty period
- Enhancements or upgrades of DME for the convenience of the member or caregiver
- The aesthetic appearance of DME for the preference of the member or caregiver
- DME considered to be experimental or investigational
- The purchase or rental of common household items that are not medically indicated
- DME provided by a skilled nursing facility – this equipment is normally included as part of the facility charge and is not separately reimbursable, unless otherwise stated in a provider contract.
### History
- Initial HealthKeepers, Inc. review approved **02/15/16** and effective **01/01/17**

### References and Research Materials
This policy has been developed through consideration of the following:
- CMS policies
- Virginia Department of Medical Assistance Services policies
- HealthKeepers, Inc.’s contract with the Virginia Department of Medical Assistance Services

### Definitions
- **Durable Medical Equipment (DME)**— Items that meet the following criteria:
  - Are primarily and customarily used to serve a medical purpose rather than convenience or comfort
  - Can withstand repeated use
  - Generally are not useful to a person without an illness or injury
  - Are appropriate for use in the home
  - Are prescribed by a licensed physician/practitioner

  All requirements in the definition must be met before an item can be considered DME.

- **Rent-to-purchase** – a time period where reimbursement is based on a monthly fee up to the amount that the item will be considered purchased.

- **Capped rental** - An amount reimbursed on a monthly rental basis, which will not exceed the applicable number of continuous months. If the service is billed beyond the maximum number of rental months, no additional reimbursement will be allowed.

### Related Policies
- Reimbursement for Items under Warranty

### Related Materials
- None