

February 25, 2015

OrthoNet to conduct post-service prepay medical necessity reviews for select cardiac procedures

Appropriate care is the key to achieving the best outcomes for members of our Anthem HealthKeepers Medicare-Medicaid plan (MMP), a Commonwealth Coordinated Care plan. To help reach that goal, HealthKeepers, Inc. has contracted with OrthoNet, LLC (OrthoNet) to help ensure that certain cardiac procedures are medically necessary for the diagnosis and/or treatment of the Anthem HealthKeepers MMP member's coronary artery disease.

Effective **April 1, 2015**, OrthoNet will begin conducting post-service prepay medical necessity reviews of selected cardiac procedures for Anthem HealthKeepers MMP members. This will include reviews of facility and professional cardiac catheterizations and percutaneous coronary interventions.

Providers who submit claims for these services for Anthem HealthKeepers MMP members on or after April 1, 2015 may receive a request for records and related digital images. The process for submitting records and images will be streamlined by providing you with a HIPAA-compliant, secure website for uploading the needed information. Instructions for completing this process will be included with the request.

A board-certified cardiologist will review the records and images to determine if the services were reasonable and necessary to diagnose and/or treat the patient. Should you receive a medical record request from OrthoNet, HealthKeepers, Inc. would appreciate your timely compliance.

To verify member eligibility, benefits or account information, please call the telephone number listed on the back of the member's identification card.

What if I have questions related to this change?

If you have questions about the OrthoNet cardiac procedures reviews, please contact your local Provider Services representative or our Customer Care Center toll free at **1-855-817-5788**.