

**Summer newsletter**

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**Anthem Medicaid provider satisfaction surveys**

Over the next few months, Anthem will seek feedback from BadgerCare Plus providers through annual provider satisfaction surveys. Surveys will be mailed out within the next few weeks and follow-up calls will be made as the survey completion date approaches. Your feedback is essential to helping us understand how best to serve our provider network. Please take the time to answer the short, 25-question survey, and add any additional comments you have for us.

**BH providers – Dual certification**

Psychiatrists and advance practice nurse prescribers (APNPs) with a psychiatric specialty are the only mental health provider types who can submit claims for psychotherapy services that include a medical evaluation and management (E/M) component. In order to be reimbursed for an E/M service, ForwardHealth requires that these APNPs enroll separately as a nurse practitioner in Wisconsin Medicaid; requirements are described in ForwardHealth update number 2013-13.

If your group practice will be hiring a provider who is dually certified as a nurse practitioner (NP) and APNP, please notify Anthem so we can make the appropriate updates to our claims processing system. For notifications, call **1-262-523-4950** and provide your practice name and billing NPI, as well as the newly hired NP's name and NPI.

<https://mediproviders.anthem.com/wi>

## **Clinical practice guidelines**

**Updated clinical practice guidelines** are posted on the Anthem provider website. These guidelines are applicable to all Anthem lines of business.

## **EHR incentive program**

The EHR incentive program is available to eligible professionals from 2011 through 2021. Eligible professionals may participate for a total of six years in the program. December 31, 2016, is the last date eligible professionals may register to begin receiving incentive payments for adoption, implementation and upgrades to EHR technology. Eligible professionals must be enrolled in Wisconsin Medicaid in order to participate, and may only participate in one state's Medicaid EHR incentive program. Additional requirement information on the EHR incentive program can be accessed in the [ForwardHealth provider handbook](#).

## **Working with Anthem – 2016 subject-specific webinars**

Anthem has put together a [series of webinars](#) designed to help you and your staff learn how to use the tools currently available to improve operational efficiency when working with Anthem. We also offer special sessions designed to bring you new information important to your practice. Be sure to share information on the series when appropriate.

Please direct questions about provider education events to Kathi Monreal at [kathleen.monreal@bcbswi.com](mailto:kathleen.monreal@bcbswi.com) or **1-262-523-3639**.

## **Additional reimbursement for reporting BMI**

Consistent with Wisconsin Medicaid requirements, Anthem provides additional reimbursement for reporting the BMI of members 2-18 years old on the date of service for the following provider types:

- HealthCheck agencies
- Nurse midwives
- Nurse practitioners
- Physician assistants
- Physicians

BMI is reported with CPT category II code 3008F (Body mass index, documented). BMI must be reported with routine office visits or preventive services on a professional claim. When reported with a pediatric BMI outcome diagnosis code, payment is \$10 per billing provider, per child, per calendar year.

### **Dental vendor is DentaQuest – Effective May 1, 2016**

Effective May 1, 2016, DentaQuest is the vendor administering dental benefits for members in the following counties: Kenosha, Milwaukee, Ozaukee, Racine, Washington and Waukesha.

Log on to DentaQuest's secure [provider website](#) for a variety of tools and helpful information, including:

- Member eligibility verification
- Member treatment histories
- Claims and prior authorization submission and tracking
- Office reference manual (ORM)
- Electronic explanation of benefits (EOBs)

For additional information, contact Provider Services at **1-855-453-5287**.

### **Reminder: member assignment to PCP**

Effective July 1, 2016, we will reassign members at the individual PCP level. The change to member assignment at the individual PCP level will allow us to continue working towards improving quality of care by eliminating gaps in care and allow us to facilitate reporting of quality metrics.

Members may continue to choose a PCP and this relationship will be maintained under the new PCP assignment process. Members assigned to a physicians medical group (PMG) will be notified that they need to select a new PCP. If a new PCP choice is not submitted by June 30, 2016, we will reassign the member to an individual PCP based on any previous provider relationship, as determined by claims history or based on the member's age and gender. New member identification cards will be issued with the new PCP name and phone number.

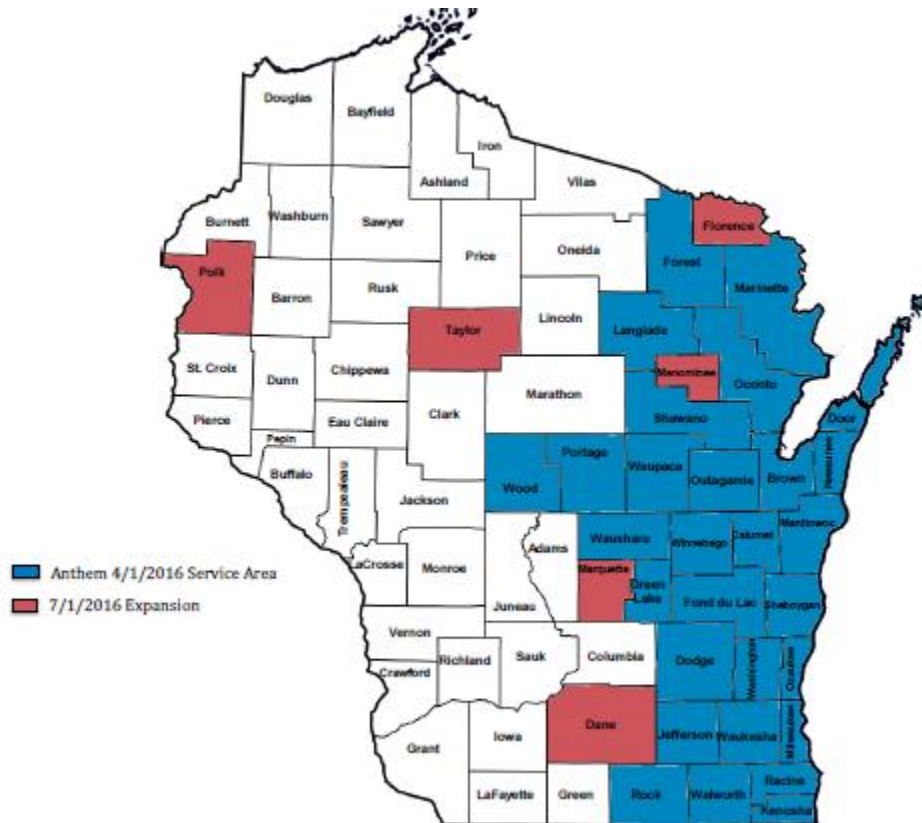
For further details, please refer to the [provider bulletin](#) or contact Provider Services at **1-855-558-1443**.

### **Prenatal ultrasound reimbursement update**

Communication on [prenatal ultrasound reimbursement](#) has been updated and posted on the provider website. While the CPT codes for the policy remain the same, for easy reference, the ICD-9 codes have been converted to their corresponding ICD-10 codes, which were effective October 15, 2015.

### **Anthem Medicaid county expansion**

Effective July 1, 2016, Anthem has expanded into the following counties: Dane, Marquette, Polk, Taylor, Florence and Menominee. Therefore, Medicaid recipients in these areas are now able to choose Anthem as their health plan.



### **Thank you**

The Clinical Quality Management team would like to thank each and every one of you for your cooperation and assistance during our medical record review project. With your assistance and quick turnaround, we were able to complete the project on time. This information allows us to provide to the state and the National Committee for Quality Assurance (NCQA) a more accurate representation of the wonderful work each and every one of you do for our members.