

Anthem Blue Cross and Blue Shield

Medicaid

Key Contact List



Thank you for helping us. Together, we give our members and their communities greater access to health services to help them live healthier lives. Please let us know how we can help you.

| Area of responsibility | Name | Phone number | Email address |
|---|-------------------|-----------------------|----------------------------------|
| Plan President | Leon Lamoreaux | 1-262-523-3396 | Leon.Lamoreaux@anthem.com |
| Medical Director | Ryan Holzmacher | 1-262-244-9637 | Ryan.Holzmacher@anthem.com |
| Health Care Services | Catherine Dailey | 1-262-523-4749 | Catherine.Dailey@anthem.com |
| Medical Case Management | Lisa Merkel | 1-262-523-2375 | Lisa.Merkel@anthem.com |
| Medical Utilization Management | Cathy Findling | 1-262-523-3692 | Catherine.Findling@anthem.com |
| Behavioral Health | Maria Franklin | 1-262-523-4936 | Luz.Franklin@anthem.com |
| Director of Operations | Robert Spadaccini | 1-262-523-2399 | Robert.Spadaccini@amerigroup.com |
| Provider Education | Rose Heald | 1-262-523-3666 | Rose.Heald@anthem.com |
| Provider Networks | James Price | 1-262-523-3666 | James.Price@anthem.com |
| <ul style="list-style-type: none"> Medicaid contracting | | | |
| Provider Relations | Jennifer Lange | 1-800-232-5869 | Jennifer.Lange@bcbswi.com |
| <ul style="list-style-type: none"> Provider management | Mary Swanson | 1-800-232-5869 | Mary.Swanson@anthem.com |
| <ul style="list-style-type: none"> Issue resolution | Wendy Moore | 1-800-232-5869 | Wendy.Moore@anthem.com |
| <ul style="list-style-type: none"> Provider outreach | Julie Boos | 1-800-232-5869 | Julie.Boos@anthem.com |
| | Laura Wachendorf | 1-800-232-5869 | Laura.Wachendorf@bcbswi.com |
| Quality Management | Guy Stuller | 1-262-523-4910 | Guy.Stuller@anthem.com |
| Member Advocate | Kathy Kaelin | 1-262-523-4920 | Kathleen.Kaelin@anthem.com |
| <ul style="list-style-type: none"> Member support with access to and quality of care Member education Problem resolution | | | |
| Health Promotion | Wendy Collins | 1-262-349-8026 | Wendy.Collins3@anthem.com |
| Outreach Services | Isaias Ortiz | 1-262-336-1617 | Isaias.Ortiz@anthem.com |
| <ul style="list-style-type: none"> Anthem HealthTips for member education | Veronica Parker | 1-262-899-1795 | Veronica.Parker@anthem.com |
| <ul style="list-style-type: none"> Anthem community health and wellness workshops | Betty Lund | 1-262-289-8540 | Betty.Lund@anthem.com |
| <ul style="list-style-type: none"> Anthem sponsorship of and participation in programs and events | Tracy O'Mara | 1-608-322-3991 | Tracy.OMara@anthem.com |
| | David Liethen | 1-920-517-4994 | David.Liethen@anthem.com |
| Fraud, Waste and Abuse | Medicaid Fraud | 1-877-725-2702 | MedicaidFraud@anthem.com |

For further points of contact for member resources, please visit www.anthem.com/wimedicaid and click **Contact Us**.