



Winter 2018 Newsletter

Anthem Blue Cross and Blue Shield (Anthem) expands statewide

BadgerCare Plus and Medicaid Supplemental Security Income participants now have the option of selecting Anthem in all Wisconsin counties, effective January 1, 2018, when the following counties were added to the existing Anthem network: Ashland, Bayfield, Iron, Iowa, Pepin, Price and Sawyer.

If you would like to schedule a meeting with our staff to learn more about Anthem, please contact Provider Services at **1-855-558-1443**. We also encourage you to visit our provider website often for updates about our health plan at <https://medproviders.anthem.com/wi>.

Medicaid Supplemental Security Income (SSI) expands throughout Wisconsin in 2018

Beginning January 1, 2018, additional populations of members will become part of managed care for Wisconsin over a six-month phase-in by rate regions throughout the state. A timeline of the phase-in by region is listed below. As part of this effort, Department of Health Services (DHS) will be sponsoring town hall information sessions for each of the phases for members and interested individuals to participate. *ForwardHealth Provider Update No. 2018-02* provides the effective dates for each region. In addition, DHS will update the *Hot Topics/What's New?* section of the provider website with information on the Medicaid SSI managed care expansion and regional rollout schedule.

Phase I — Regions I and III

- Region I (North)
 - January 2018 self-selection
 - February 2018 members auto-enrolled
- Region III (West Central)
 - February 2018 self-selection
 - March 2018 members auto-enrolled

Phase II — Regions V and VI

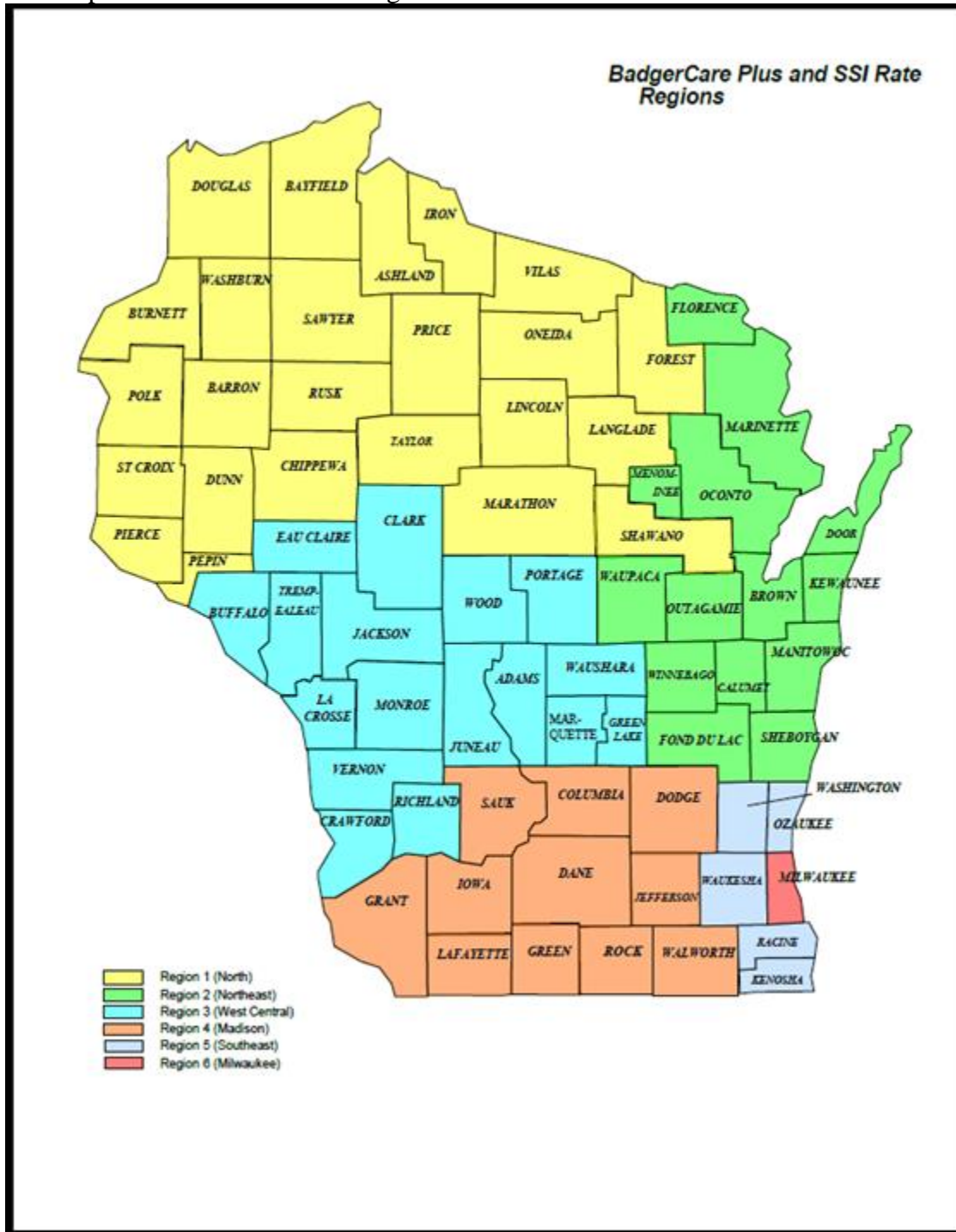
- Region V (Southeast)
 - March 2018 self-selection
 - April 2018 members auto-enrolled
- Region VI (Milwaukee)
 - March/April 2018 self-selection
 - April/May 2018 members auto-enrolled

Phase III — Regions II and IV

- Region II (Northeast)
 - April 2018 self-selection
 - May 2018 members auto-enrolled
- Region IV (Madison)
 - June 2018 self-selection
 - June 2018 members auto-enrolled

<https://medproviders.anthem.com/wi>

The map below outlines the rate regions.



The Department of Health Services is requesting providers assist their Medicaid patients in providing the information below:

Please see the flyer posted at

https://mediproviders.anthem.com/Documents/WIWI_CAID_DHSFlyer.pdf for HMO Enrollment Change Information Meeting dates and times.

Following is the updated schedule for the remaining regional town halls:

- Thursday, March 8, 2018 — Municipal Building in Village of Mount Pleasant
- Week of April 2, 2018 — Location TBD in Milwaukee (there will be separate sessions on two different days in Milwaukee)
- Tuesday, May 8, 2018 — Brown County Public Library in Green Bay
- Tuesday, May 15, 2018 — Sheraton Hotel in Madison

Reimbursement for early elective deliveries

All professional delivery claims (CPT codes 59400, 59409, 59410, 59510, 59514, 59515, 59525, 59610, 59612, 59614, 59618, 59620 and 59622) with dates of service on and after January 1, 2018, will require a Z3A diagnosis code indicating the gestational age at the time of delivery. If the code isn't on the claim, Anthem will deny the claim with explanation code e02 — *Delivery diagnoses incomplete without report of pregnancy weeks of gestation*. Claims may be resubmitted with the appropriate Z3A diagnosis code.

Professional delivery claims with dates of service on and after January 1, 2018, with gestational ages of 37 and 38 weeks will require a supporting medically necessary diagnosis code for the early delivery. If a professional delivery claim is submitted without evidence of medical necessity, the claim will deny with the explanation code k34 — *Delivery is not medically indicated*. Claims may be resubmitted with the appropriate supporting diagnosis code or appealed with the appropriate medical records. Anthem applies *Milliman Care Guidelines*, which define medically necessary criteria for early elective deliveries.

For questions, contact your local Provider Relations representative or call Provider Services at **1-855-558-1443**.

Outpatient behavioral health services

Anthem will follow ForwardHealth changes, effective January 1, 2018, to the rate structure, reimbursement rates and units of time for outpatient mental health and substance use disorder services.

Anthem will adopt ForwardHealth guidelines recognizing that HCPCS codes H0005, H0022, H0047 and T1006 will represent 15 minutes of service per one unit, effective for dates of service on and after January 1, 2018.

Providers should refer to *ForwardHealth Update No. 2017-41* for additional details.

Care Management program

Anthem offers assistance to members through its Care Management program. Anthem's case managers are part of an interdisciplinary team of clinicians and other resource professionals who support members, families, primary care physicians and caregivers. The care coordination team's goal is to educate and empower members to increase self-management skills, understand their illness and learn about care choices.

Members or caregivers can refer themselves or family members. Also, providers, nurses, discharge planners and social workers may refer to Care Management by calling **1-844-238-4048**.

Member rights and responsibilities

Member rights and responsibilities are defined by the state of Wisconsin and appear in both the Anthem provider manual and member handbook. To read more on member rights and responsibilities, see page 132 of our online provider manual found here:

https://mediproviders.anthem.com/Documents/WIWI_CAID_Provider_Manual.pdf.