



December 24, 2015

Change to inpatient claim submission requirements

Effective immediately, Anthem Blue Cross and Blue Shield (Anthem) will collaborate with Equian, to ensure consistency in claims review and reimbursement practices with our hospital partners by reviewing all facility claims that exceed outlier thresholds. Reviews will include dates of service beginning December 1, 2015, and analysis of prior claims based on contractual language.

Based upon a review, Anthem will require providers to submit itemized bills with all facility claims meeting an outlier payment level of reimbursement. Providers must submit an itemized detail listing each supply and service provided to the member, and match the billed charge amount for the underlying claim for submission of all facility outlier claims.

Itemized Bill Requirements:

- The itemized bill must list each supply and service provided to the member, match the dollar amount and date of service of the request.
- The request will apply to claims submitted with other insurance, changes in coverage, lapse in coverage, or if the member's coverage terminated during the length of stay.
- Interim billing will not require an itemized bill; however, it will be requested once the final bill has been submitted.

What happens if the claim does not meet the requirements?

If the itemized bill is not included with the claim, the claim will be denied and an itemized bill requested. The claim must be resubmitted with the itemized bill. To avoid a duplicate denial, please resubmit as a corrected claim.

How will Equian communicate its findings?

If Equian identifies any billing issues during its review, it will send you detailed findings regarding these issues and provide you with a direct contact with whom you can discuss and resolve any issues you may have with the findings. You can also exercise your right to formally appeal Equian's finding.

Please send all formal appeal correspondence by mail or email directly to Equian at:

Equian
Attn: Appeals Department
300 Union Blvd., Suite 200
Lakewood, CO 80228
appeals@equian.com

Questions:

If you have questions about this communication, please contact Anthem at **262-523-3666**.

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