

March 2019

Latest updates to Electronic Data Interchange Gateway migration

This communication applies to the Medicaid and Medicare Advantage programs for Anthem Blue Cross and Blue Shield (Anthem).

Anthem designated [Availity](#) to operate and serve as the electronic data interchange (EDI) entry point — also called the EDI Gateway. The EDI Gateway is a no-cost option for providers who choose to submit their own EDI claims to Anthem. Those who prefer to use a clearinghouse or billing company should work with them to ensure connectivity.

Note, it is required that all trading partners who currently submit directly to the Anthem EDI Gateway transition to the Availity EDI Gateway.

Do you already have an Availity user ID and login?

You can use the same login for your EDI transactions with Anthem.

Becoming a trading partner with Availity

If you wish to become a direct a trading partner with Availity, the setup is easy. Use the [Availity Welcome Application](#) to begin the process of connecting to the Availity EDI Gateway for your EDI transmissions with Anthem.

835 Electronic Remittance Advices (ERA)

Use Availity to register and manage account changes for *ERA*. If you previously registered to receive *ERA*, you must register using Availity to manage account changes. To enroll for 835 *ERA* delivery, log in to Availity and select My Providers > Enrollments Center > ERA Enrollment.

Electronic funds transfers (EFT)

To register or manage account changes for EFT, use the [EnrollHub™](#) — a CAQH Solutions™ enrollment tool and secure electronic EFT registration platform. This tool eliminates the need for paper registration, reduces administrative time and costs, and allows you to register with multiple payers at one time.

Need assistance?

- To access live and on-demand resources created just for you, log in to Availity and select **Help & Training | Get Trained**. In the *Availity Learning Center*, search for **song** in the *Catalog*.
- The [Availity Quick Start Guide](#) can assist you with any EDI connection questions you may have.
- If you have additional questions, contact Availity Client Services at **1-800-AVAILITY (1-800-282-4548)** Monday through Friday between 8 a.m. and 7:30 p.m. ET.